

Privacy Policy:

Introduction

At AWM Building Consultants, accessible from www.awmbuildingconsultants.com.au, we are committed to

protecting your privacy in accordance with the Australian Privacy Principles (APPs) contained in the Privacy

Act 1988 (Cth). This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal

information when you visit our website or engage with our services.

1. Information We Collect

We may collect the following types of personal information:

- Full name
- Contact details (email address, phone number, address)
- Property information (for inspection/report purposes)
- IP address, browser type, and browsing behavior (via cookies)
- Any other information voluntarily submitted via contact forms or emails

2. How We Collect Your Information

We collect information when you:

- Fill out a contact form
- Request a quote or report
- Email or call us directly
- Use or view our website via your browser's cookies

3. How We Use Your Information

We may use your information to:

- Provide building consulting or inspection services
- Respond to your enquiries and provide quotes

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- Schedule appointments and site visits

- Improve our website, services, and user experience
- Comply with legal obligations

4. Disclosure of Personal Information

We will not sell, rent, or trade your personal information. We may disclose it:

- To contractors, inspectors, or staff for the purpose of delivering services
- If required by law
- To third-party service providers for operational support

5. Data Security

We take reasonable steps to protect your information from misuse, loss, unauthorised access, modification,

or disclosure. However, no method of transmission over the internet is 100% secure.

6. Cookies

Our website uses cookies to enhance your browsing experience and gather statistical data. You can manage

cookie preferences through your browser settings.

7. Access and Correction

You have the right to access the personal information we hold about you and to request corrections if it is

inaccurate or outdated.

To make a request, please contact us at:

Email: info@awmbuildingconsultants.com.au

Phone: 0410 866 000